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**REOTEMP<sup>®</sup>.COM**

## WARRANTY & EVALUATION POLICY

REOTEMP warrants all pressure and temperature measurement products against defective workmanship or materials under normal use and service for the following periods after the date of shipment.

### FIVE YEAR WARRANTY

- Process Grade Bimetal Thermometers (3", 4", and 5" dial sizes)

### THREE YEAR WARRANTY

- Industrial Pressure and Differential Pressure Gauges
- Valves and Manifolds

### ONE YEAR WARRANTY

- Diaphragm Seals
- Pressure Transmitters and Switches
- OEM Bimetal Thermometers
- Digital Thermometers
- Remote Reading Thermometers
- Thermowells
- Accessories and Other Items

REOTEMP's liability is limited to repair or replacement at the factory, shipping charges prepaid. This warranty does not cover deterioration from normal wear and tear, exposure to corrosive materials, exposure to temperatures or pressures in excess of those recommended, excessive vibration, forces, or abrasion which cause deformation of component parts. This warranty is expressly in lieu of any other warranty, expressed or implied. REOTEMP shall not be liable for any defect or consequential damages arising out of any defects or from any cause whatsoever. Suitability of product for the customer's application rests with the customer; REOTEMP does not warrant suitability of its products for the application chosen by the customer.

REOTEMP will only accept shipments with returned product that are accompanied with a return authorization issued by REOTEMP. Please respect the health and safety of our employees by cleaning goods before return, disclosing any chemicals or foreign substance that may be on returned product and enclosing MSDS information. Handling and cleaning fees may apply.

REOTEMP reserves the right to make product improvements and change its specifications stated throughout the catalog at any time without notification. Please contact the factory on all critical dimensions and specifications for verification.

## REOTEMP'S GUIDING PRINCIPLES

- > Provide industry leading customer satisfaction with a focus on fast turnaround, friendly service and keeping it easy to do business with REOTEMP. Make it Quick and Easy!
- > Focus on manufacturing quality instruments, continuous improvement and adding value to our product and services.
- > Build long-lasting and rewarding relationships with the people we do business with.
- > Maintain an enjoyable, fulfilling work environment for our employees.
- > Build a strong REOTEMP brand and reputation in the industrial markets where we compete.
- > Achieve planned, sustained growth in our target markets both in the US and internationally.



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